

Crisis Standards of Care and COVID-19: What's Working and What Isn't?

Supplemental Resources

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The COVID-19 pandemic has forced many healthcare systems to adopt crisis practices that would normally be considered a compromise to usual standards of care. Strategies to address patient surge management and the allocation of scarce resources, such as Crisis Standards of Care (CSC) are policy, regulatory, and systems changes implemented when the duration of crisis care practices is prolonged. The U.S. Department of Health and Human Services' (HHS) Office of the Assistant Secretary for Preparedness and Response (ASPR) Technical Resources, Assistance Center, and Information Exchange (TRACIE) recently hosted [this webinar](#) where speakers discussed clinical consultation versus triage support, systems-level information sharing, coalition-level coordination activities, and recent publications/resources to help with planning efforts. ASPR TRACIE also published the following resources on CSC considerations for COVID-19 to accompany the webinar:

Related Resources

[COVID-19 Crisis Standards of Care Resource Collection](#)

[Crisis Standards of Care and Infectious Disease Planning](#)

[Crisis Standards of Care and COVID-19: Principles](#)

This quick sheet describes the principles of CSC as they apply to the COVID-19 pandemic.

[Crisis Standards of Care and COVID-19: Planners](#)

This quick sheet is geared towards hospital emergency planners and describes the principles of CSC as they apply to the COVID-19 pandemic.

[Crisis Standards of Care and COVID-19: Public Messaging](#)

This quick sheet can help healthcare/hospital risk communicators develop and share messaging related to COVID-specific CSC.

[Crisis Standards of Care and COVID-19: Healthcare Providers](#)

This quick sheet helps healthcare workers understand how their roles may be affected by CSC and provides related decision-making strategies in the context of COVID-19.

[Crisis Standards of Care: Roles and Responsibilities](#)

This graphic illustrates the roles of responsibilities of healthcare providers, healthcare facilities/systems, and healthcare coalitions/states when operating under COVID-related CSC.

[Crisis Standards of Care During COVID-19: Support for Clinical Allocation Decisions](#)

This quick sheet helps healthcare workers understand the difference between clinical decision support and a triage team under the crisis standards of care umbrella. Tips for requesting and providing consultation are also included.

These documents were authored by **Dr. Dan Hanfling, Dr. John Hick, Dr. Rick Hunt, and Dr. Eric Toner**, drawing on evidence-based reports from the Institute of Medicine (now National Academy of Medicine), lessons learned from the COVID-19 response to date, and other sources.

For more information:

-  [ASPRtracie.hhs.gov](https://asprtracie.hhs.gov)
-  844-5-TRACIE (844-587-2243)
-  askasprtracie@hhs.gov